POST BEZAU

FAQ

What will happen to the tennis hall?

Due to intensive renovation work (floor, roof, heating system, glass fronts) and ever-increasing maintenance costs, we have decided to deconstruct the indoor and outdoor tennis courts. Therefore, there will be no more tennis courts in the future, but there will be more space and green area for the Post and our guests.

You will have the opportunity to use our tennis courts until mid-October. Together with our partner, the European Tennis Academy (ETA), you can expect great specials until the end of September, until then tennis retreats are also possible.

What does the two-month closure mean for my booking?

We look at each booking individually - if your stay falls during the closure period, we will contact you personally. For specific questions about your retreat, our Health Concierge is available at any time at healthconcierge@hotelpostbezau.com.

What happens to my booking in terms of tennis?

The tennis courts will remain open until mid-October, tennis bookings or stays at a later date will not be possible. If you have already booked a tennis stay after the closure, we will of course contact you. Should you decide on the basis of this not to spend your stay with us, you can of course cancel it.

Are there any ideas for the space of the indoor tennis court yet?

Yes! The new green space opens the view from various rooms to the outside and gives our guests additional views of nature. We will use this new place of relaxation for our activity program as well as yoga sessions and much more.

Is the hotel also being rebuilt or renovated?

As you have already learned, the major rebuild is postponed until further notice. We believe that it does not always need a rebuild or renovation to create change - with great attention to detail and the existing, high-quality materials we will adapt our hotel to the new concept. More information will follow!

When will bookings be possible again?

We expect to close our hotel on November 6, 2022 and look forward to welcoming you back to Bezau from January 2, 2023!

For more information, please visit <u>www.hotelpostbezau.com</u>, you can also contact us at any time by phone at +43 5514 22070 or via e-mail at <u>info@hotelpostbezau.com</u>!